McD Delivery Fulfillment Lockers Ordering Guide

1. Supplier Contacts
    - Stephanie Martin – smartin@carter-hoffmann.com – 918-894-1797
        - For ordering and all questions regarding PUC before a unit is received.
    - PUC Support – PUCsupport@carter-hoffmann.com – +1 (800) 323-9793 Option 3
        - For technical service support.

2. Ordering Process
    a. Reach out to Stephanie Martin to receive the Deployment Form and PUC Information.
        - Thank you for your request. Please complete the attached Deployment Form and return it to me to receive a pricing quote. All questions should be directed to Stephanie Martin at smartin@carter-hoffmann.com.
          Please note the following information.

1. Lead time is 12 weeks from PO confirmation. If an earlier delivery date is requested, we will work to improve this lead time and communicate case by case.
2. This unit does not include installation and is the responsibility of the purchaser.
3. Pricing does not include freight cost and will be added unless otherwise specified on the PO.
4. This unit is made to order and non-returnable.

    b. Send completed Deployment form to Stephanie Martin at smartin@carter-hoffmann.com to validate the deployment form and receive globally approved pricing.
        - Thank you for your request and completed Deployment Form. See below globally approved pricing for a __*insert configuration*__. To complete this order please submit your completed Deployment Form and a PO to Stephanie Martin at smartin@carter-hoffmann.com.

          Please note the following information.

1. Lead time is 12 weeks from PO confirmation. If an earlier delivery date is requested, we will work to improve this lead time and communicate case by case.

2. This unit does not include installation and is the responsibility of the purchaser.
3. Pricing does not include freight cost and will be added unless otherwise specified on the PO.
4. This unit is made to order and non-returnable.

    c. PO submission with completed Deployment Form to Stephanie Martin at smartin@carter-hoffmann.com.
        - Thank you for the PO and completed Deployment form. We have received your request. Please note the following information:
            1. You are ordering a __*insert configuration*__.
            2. This unit does not include installation and is the responsibility of the purchaser.
            3. Pricing does not include freight cost and will be added unless otherwise specified on the PO.
            4. This unit is made to order and non-returnable.